

# Quality Policy

The Demmer Team is committed to supporting our customers through rigorous planning and proactive process approaches. Our goal is to maintain a world class Quality Management System using innovation and technology, designed to enhance the success of Demmer and our customers.

**P**lanning utilized in all processes to drive performance

**R**efusing to accept the “Status Quo”

**O**bjectives clearly defined with accountability to established metrics

**A**chieving a safe work environment, where Quality is only 2<sup>nd</sup> to Safety

**C**ontinuous Improvement motivated by responsibility, respect, and innovation

**T**eamwork – Inspiring people to sense the joy of work

Inspiring Integrity at all levels

**V**aluing our internal and external customers and recognizing they are “why” we are here

**E**mpowering our teams to define issues and take action

*William A. Demmer*  
CEO

*Sten Sjoberg*  
COO

*Heather Shawa-DeCook*  
VP Operations

▶ “Quality” – It’s what we do!